



Procedure Location:

Baylor SurgiCare at Denton

350 South I-35 East

Denton, TX 76205

(940) 323-1393

www.denton-surgicare.com

Procedure Date: _____

Arrival Time: _____

Arrival times are subject to change.

General **Endoscopy** Instructions

- Fasting after midnight. No food and nothing to drink before the procedure.
- You will be receiving general Anesthesia medicine intravenously. Therefore, you must have an adult companion take you home. You will not be allowed to drive yourself from the facility or take public transportation.
- From check-in to discharge; on average most patients are there for 3 hours. The actual procedure lasts approximately 45 minutes. You will remain in the facility for observation during the postoperative recovery period.

Medication Instructions:

1. Anticoagulants (Blood Thinners): typically these medications are stopped 5 days prior to your procedure. We will contact your prescribing physician for instructions on when you will stop taking these medications. You may continue with these medications after the completion of your procedure.
2. Diuretics (water pills): do not take these medications until after the completion of your procedure.
3. Diabetics:
 - If taking medication to lower your blood sugar; do not take these medications until after the completion of your procedure.
 - If taking regular insulin; do not take these medications until after the completion of your procedure.
 - If taking long-acting insulin; take half of your prescribed dose on the morning of your procedure. Continue with insulin therapy after the completion of your procedure.
 - If taking any other insulin therapy such as Lantus, Humalog or Novolog mix 70/30; bring it with you to take after the completion of your procedure.
4. Anticonvulsant/Anti-Seizure: these medications may be taken the morning of your procedure with a small sip of water.
5. Hormone replacement therapy: these medications may be taken the morning of your procedure with a small sip of water.
6. Proton pump inhibitors (reflux/heartburn): if your procedure is going to be an Endoscopy with PH Probe, these medications are stopped 5 days prior to your procedure. You may continue with these medications after the completion of your procedure.

Sedation

You will be receiving general Anesthesia medicine intravenously for sedation. You must have an adult companion take you home. You are not allowed to take yourself home. You are not allowed to drive yourself from the facility or take public transportation. The actual procedure lasts approximately 45 minutes. You will remain in the facility until you recover from the sedation. On average, most patients are discharged within 3 hours after they arrive.

Patient Billing Information

For your convenience we do accept Visa, MasterCard, American Express, Discover, personal checks and cash.

Payment prior to services

Our policy is to collect all known fees when you schedule for a procedure, including deductibles, co-payments and co-insurance, based on estimated charges. Payment is required 48 hours prior to your scheduled procedure. Your final bill will reflect actual charges for services provided, which may be higher or lower than the estimate provided at scheduling. If actual charges are higher than estimated, our office will be in contact with you for additional payment. If actual changes are lower than estimated, we will process the appropriate refund and mail a refund check to you.

With Insurance

If you have health insurance, we will bill your insurance carrier shortly after your visit. You should also receive an explanation of benefits (EOB) from your insurance company explaining how they processed your claim. This process is usually complete within 60 days of discharge. Your insurance company may contact you for additional information to process your claim. Please respond as quickly as possible to ensure you receive the maximum benefit from your coverage. After the insurance payment has been received, you will receive a final billing statement from North Texas GI Associates if you have a remaining balance. This may include deductibles, co-insurance, co-payments and any non-covered charges that still remain. If you have questions regarding the way your claim was processed, please contact your insurance company directly. Payment is due upon receipt of the final billing statement.

Without Insurance

We do provide services to patients that do not have insurance coverage. We do require the full payment before your scheduled procedure or if you are having an office visit you are required to pay at the time of service.

Multiple Bills

You will be billed separately for services for a procedure. This will include North Texas GI Associates (Dr. Panzer's fee), Baylor SurgiCare at Denton (facility fee), pathology (for any biopsies) and anesthesia (if required).

If you need to cancel or reschedule your procedure(s) – we ask that you please call our office within 48 hours of your scheduled time/date. If we do not receive proper notice from you, we will bill you a \$100.00 rescheduling fee.

Please contact our office at (940) 566-4720 if you have any questions regarding billing or your statement.